

## Fact Sheet – Actinic Cover



Your online sales depend on your ecommerce software. Actinic provides the established, best of breed solution, fully featured and scaleable and with high street bank approved security built in. We also want to ensure that our users receive the best possible support - offering all-round peace of mind, priority access to our technical team and the latest version of the software. Actinic Cover provides this assurance.

### **Peace of mind**

Whether you have a technical problem with your online store, or you just need some help in making changes to it, with Actinic Cover the solution is only a phone call away. Actinic Cover gives you the confidence to make full use of all the features of your Actinic software.

### **Priority Access**

Actinic Cover gives you priority access to our support team through our technical support hot line. For any reported incident which actually disables your online store, we guarantee a two-hour response plus immediate referral to our development team for a fast-track solution.

### **Latest Upgrades**

Actinic Cover entitles you to 12 months of free software upgrades. Our regular newsletter will inform you of all version upgrades and maintenance releases, ensuring you benefit from new product features as they appear.

### **Your Single Annual Fee Provides**

- Access to the Actinic technical support hotline\*
- Support for up to ten incidents
- Fast track response for critical issues
- Guaranteed escalation procedure
- Free version upgrades during the period of cover
- Special prices on selected Actinic Products
- Optional participation in Actinic beta programmes
- Regular email newsletter

**\*Lines are open between the hours of 09.00 and 17.00, Monday to Friday.  
Pricing, terms and conditions are subject to change without notice.**

### **Prices**

**Cover for Catalog**

**£250 annually + VAT**

**Cover for Business**

**£350 annually + VAT**

**Cover for Developer**

**£240 + VAT for the first year then**

**£425 annually + VAT thereafter**

---

Orbit Partnership Ltd, 5 Clifton Square, Lytham St Annes, Lancashire, FY8 5JP  
Email: info@orbit-internet.com Tel: 01253 740500 Fax: 01253 736360



© 2004